

Feedback Topic (Sept. 2020): Altice Mobile Internet Service

Member Name	Summary	Assessment Feedback
Tony	<p>Altice Mobile service is different from the Wi-Fi service. Changed to Mobile (wireless)</p> <ul style="list-style-type: none"> - He apparently also spoke with Optimum and learned his monthly bill would actually be higher if he selected the internet service versus is current plan 	<p>Question was directed to Altice Mobile “INTERNET” service</p> <ul style="list-style-type: none"> - Additional email expanded upon Altice potential impact if he switched to their Internet service
Tim Tracey	<p>Does not think Altice mobile is their cell service & does not think you can make your house 100% Wi-Fi</p>	<p>Mentioned was that for many people who do not need a desktop PC generally use a Laptop / Cell phone / and possibly a tablet. Therefore = 100% Wi-Fi adaptable</p>
John Yessis	<p>Does not have Altice Mobile Internet.</p>	<p>If he were to change to Altice, he has high speed internet requirements. He also is aware that 6 or more devices sharing Wi-Fi will degrade download speed</p>
Murray Perl	<p>Does not seem to have Altice Mobile</p> <hr/> <p>Confirmed he is a Altice One (Optimum) Internet customer</p>	<p>Provided feedback explaining type of service he believes they provide as a cellular service. Does not think it would replace a cable service because it doesn’t provide the content and plays streamed material on only mobile devices. The monthly cost of a cell phone line is \$ 20 if you’re an Optimum customer.</p> <hr/> <p>I called Murray & we had a healthy conversation about what it means to switch from Optimum “wired internet” to full Wi-Fi only house. This is analogous to “cutting the cord” in the sense that I would be responsible to find and subscribe to the “Content” I needed. It was here that I learned how different words used by “Topic experienced” members are not easily followed and understood in a general conversation. It is up to me to decide & know that I did not truly understand the use of a word in the context of an answer or topic explanation. I learned much from my conversation with Murray and appreciated the time he spent with me.</p>
Dick Botta	<p>Does not have Altice Mobile Internet</p>	<p>Explained he switched to Altice Mobile wireless cell phone service and is satisfied at \$ 20 per mo. Tolerates Optimum Internet as expensive but no complaints yet. Reluctant to “cut the cord”!</p>